

Frequently Asked Questions

Registration:

Question: Are early bird prices available?

Answer: Yes, they are available to purchase up to 13 June 2025.

Question: Can I book separately for the dinner and/or the official opening later?

Answer: Yes. Use the link at the bottom of the main [registration page](#).

Question: Can I transfer my registration to another delegate?

Answer: Yes. Substitutions may be requested up until and including 13 August 25.

Question: If I change my mind/can't attend the conference, am I able to get a refund?

Answer: There are no refunds for change of mind but substitutions can be made.
Full refunds, less a \$35 admin fee are available until 13 August 25.
50% refunds, less a \$35 admin fee are available from 14 August to 12 Sept 25. See the [Terms and Conditions](#) for further information.

Question: What is your Covid or other illnesses policy?

Answer: If you are ill, please stay away. See above for refunds policy..

Question: I see that the bank account for the BIND25 conference differs to the main account for the payments; is that correct?

Answer: Yes, that's correct. The ABC bank account for the conference is ASB Bank 12 3065 0145423 01 and the ABC bank account for the membership and other payments is ASB Bank 12 3065 0145423 00

During the Conference:

Question: Can I take photos or videos during the presentations or of exhibits?

Answer: Yes, but only for your personal reference. You need authorisation from the presenter if you wish to publish any photos.

Question: Will there be a Trade Fair?

Answer: Yes. This will be situated in the foyer outside the lecture theatre and will be open during the Official Opening, morning/afternoon tea and lunchtimes.

Question: Can I have a stall at the Trade Fair?

Answer: Yes. [Click here](#) for all the information.

Dinner and Official Opening:

Question: Do you cater for specific dietary requirements?

Answer: Yes. When registering for the dinner you can specify your dietary needs.

Question: Can I bring additional people to the dinner?

Answer: Yes, you may bring extra paying guests to the dinner. Use the [link at the bottom of the main registration page](#).

Question: Can I bring additional people to the official opening?

Answer: Unfortunately, due to space restrictions, you may only bring one

Venue, parking, transport options:

Question: Where is the Conference being held?

Answer: *The location for the BIND25 Conference is [at AUT](#)*

Question: What is the best way to get there?

Answer: *To get to the Conference and some of the workshops check [out here](#). Once the rest of the workshops have been announced we will provide their locations as well.*

Question: Is car parking available near the venue?

Answer: *Yes, see the [AUT parking page](#).*

Question: Can I park a motorhome or van near the venue?

Answer: *There aren't many large parking spaces in the Auckland CBD. The best option is to overnight in a camping ground such as Takapuna Motor Camp and use the [AT Bus system](#) to the CBD. You can also freedom camp but most of these sites are situated some distance from the bus routes.*